

Kalka Institute for Research and Advanced Studies, Alaknanda, New Delhi-110019

Grievance Redressal Policy

The College has a Students' Grievance Redressal Committee. The functions of the Committee are to look into the complaints lodged by any student, and judge its merit. The Grievance Redressal Committee is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Grievance Redressal Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to Grievance Redressal Committee or Principal.

Objective:-

The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain the healthy educational atmosphere in the institute.

A Grievance Redressal Committee has been constituted for the redressal of the problems reported by the Students of the College with the following objectives:

Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student teacher relationship etc.

Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.

Suggestion / complaint Box have been installed in the Institute, in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.

Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.

Ragging in any form is strictly prohibited in the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Scope:-

The Committee deals with Grievances received in writing from the students about any of the following matters:-



Grievance Redressal Committee
(Reconstituted on 02/09/2024)

In order to comply with the Regulation for addressing student of parent's grievance in an institution, "Grievance Redressal Committee" KIRAS has been constituted with the following Staff in different positions to enquire about the nature and extent of grievance. The committee can suggest the final action to be initiated at the institutional level for the redressal of the same.

Student Grievance Redressal Committee

S.No.	Name	Designation	Position in GRC	Contact No. and Email Id
1.	Mr. Anil Mehrotra	Chairman	Chairman	011-41563733 011-26274952
2.	Dr. Shubham Saxena	Director	Member Secretary	kalkagroup.delhi@ yahoo.com
	Dr. Rajeev Kumar	HOD	Member Secretary in General	
3.	Mrs. Vimmi Kumar	Sr. Assistant Professor	Counselor	
4.	Ms. Amita	Sr. Assistant Professor	Member	
5.	Ms. Chehak Kalra Ms. Anjali	B.Ed. 2nd Year B.Ed. 1st Year	Student Committee Members	
6.	Mr. Joel T. Abraham Mr. Ajay Mathpal	B.Ed. 1st Year BCA 3rd Year	Student Committee Members	



Fw: ...of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla)

From: KALKA GROUP (kalkagroup.delhi@yahoo.com)

To: affiliationbranch123@gmail.com

Date: Friday, 9 February, 2024 at 04:13 pm IST

----- Forwarded message -----

From: KALKA GROUP <kalkagroup.delhi@yahoo.com>

To: GGSIP UNIVERSITY <affiliationbranch123@gmail.com>

Cc: Shubham Saxena <shubham_saxena@yahoo.com>; Dr.Rajeev Kumar <rajeev974@gmail.com>

Sent: Thursday, 8 February, 2024 at 03:16:43 pm IST

Subject: Fw: ...of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla)

To:
Affiliation Branch,
GGSIPU

Subject: Compliance of direction of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla)

Respected Sir/Ma'am,

This is to inform you that following compliance has been already met and we have informed you earlier also through mail dated - 20/05/2022 and 24/11/2023. Enclosers already attached for your reference.

We have constituted SGRC on 14 Jan 2019 as per university guidelines and it has been reconstituted time to time.

We are informing you that we have already publish information regarding SGRC on our institution's website and on prominent public places including all notice boards.

Student representatives have been elected in democratic way.

Our institute have student counsellor also for regular consultation within the premises during college hours.

Enclosures attached, for your reference.

With Regards!

Dr. Shubham Saxena

Director

Kalka Institute For Research and Advanced Studies

Alaknanda, New Delhi-18

Mob No: 9999377351

shubham_saxena@yahoo.com

On Wednesday, January 31, 2024 at 12:51:56 PM GMT+5:30, KALKA GROUP <kalkagroup.delhi@yahoo.com> wrote:

----- Forwarded message -----

From: KALKA GROUP <kalkagroup.delhi@yahoo.com>

To: Ggsip University <affiliationbranch123@gmail.com>

Sent: Thursday, 26 May, 2022 at 03:27:06 pm IST

Feedback from Student Representative

24th Feb, 2025

I am Anjali Aggarwal, student representative of Students Grievances Redressal Committee (SGRC). These are four students representative in the Students Grievances Redressal Committee as follows:

- 1.) Ms. Chehak Kalra
- 2.) Ms. Anjali
- 3.) Mr. Joel T. Abraham
- 4.) Mr. Ajay Mathpal

In the Kalka Institute for Research and Advanced Studies, B.Ed Department.

The committee is working effectively. We conduct meeting every semester and the problems are resolved effectively and on time and we are satisfied with the functions of SGRC.

Anjali Aggarwal
B.Ed (1st year)
SGRC Representative